



## Primary Contact Alert

MEMBER LOGIN

JOINTODAY!

ABOUT NEACH

ACH AUDIT SERVICE

EDUCATION & TRAINING

PUBLICATIONS

NEWS

MEMBERSHIP INFO

RESOURCE LIBRARY

CONTACT US

### Fraud Alert: Phishing attempts are on the rise!

**Please share the information in this alert with your frontline and other staff, as well as your customers.**

NACHA continues to receive reports that individuals and/or companies have received a fraudulent e-mail that has the appearance of having been sent from NACHA. These emails vary in content and format, and appear to be transmitted from email addresses associated with the NACHA domain (@nacha.org). Some bear the name of fictitious NACHA employees and/or departments.

NACHA itself does not process nor touch the ACH transactions that flow to and from organizations and financial institutions. NACHA does not send communications to individuals or organizations about individual ACH transactions that they originate or receive. NACHA has requested that you please forward fraudulent emails claiming to be from NACHA to [abuse@nacha.org](mailto:abuse@nacha.org).

Other phishing attempts have surfaced that spoof the Federal Reserve Bank, the FDIC, and even some Regional Payments Associations as the sender. Like the emails claiming to be from NACHA, these emails typically claim that a recently-initiated transaction was cancelled.

We are not aware as of yet of any such emails claiming to be from NEACH, but ask that you please alert us if you receive a phishing email that appears to be sent from an "@neach.org" address. Like NACHA, NEACH does not process or touch the ACH transactions that flow to and from organizations and financial institutions, nor do we send communications to individuals or organizations about individual ACH transactions that they originate or receive.

The links in these fraudulent emails are directed to web pages that host malicious code and software. Do not follow web links in unsolicited e-mails from unknown parties or from parties with whom you do not normally communicate, or that appear to be known but are suspicious or otherwise unusual.

**Be alert for different variations of fraudulent e-mails.**

**Questions: Please Contact NEACH at 781-321-1011**



NEACH, as a Direct Member of NACHA, is a specially recognized and licensed provider of ACH education, publications and support. Regional Payments Associations are directly engaged in the NACHA rulemaking process and the Accredited ACH Professional (AAP) program.

[Home](#) | [Contact Us](#) | [Member Log In](#) | [Terms of Use](#)

© 2009 NEACH | 35 Corporate Drive, Suite 190 | Burlington, MA 01803-4244 | p.781.321.1011 | f.781.338.9627

[Forward to a colleague](#)